

Returns form

Put this inside the parcel with your return. One form per order.

sales@countryfarmsupplies.com
countryfarmsupplies.com/pages/returns
Midleton, Co. Cork

1. Your details

Name

Email on the order

Order number (e.g. 48233)

Returns number (from our email)

Private customer ☐ Farm / business ☐

2. What you're sending back

Item (product, size, colour)	Qty	Reason code	Exchange (size) or refund?

Reason codes: A Wrong size or fit B Changed my mind C Faulty or damaged D Wrong item sent E Arrived too late F Other

Anything else we should know (for faulty items, what's wrong)

3. Before you seal the box, tick each one

- ☐ The item is unused, tags on, in its own product box or bag, exactly as it came (used or damaged = reduced refund).
- ☐ Everything, boots to tools, is inside a SEPARATE outer box or bag. The courier label is NOT on the product box.
- ☐ This form is inside the parcel and the returns number is written on the outside.
- ☐ I'm sending it tracked and keeping the receipt. Return postage is mine; CFS pays only for faulty or wrong items.
- ☐ Trade / farm-business account: I accept the restocking fee, and that damaged packaging or a used item is refused.

Why the separate outer parcel matters

A product box with a label on it, or battered in the post, can't be sold again, so that is deducted from the refund.

4. Sign

Signature

Date

CFS use only

Received ___/___/___ Checked by _____ Condition: ☐ As new ☐ Box damaged ☐ Used ☐ Faulty

Outcome: ☐ Full refund ☐ Partial refund _____ ☐ Exchange sent ☐ Returned to customer Shopify note ☐

Refund issued ___ / ___ / ___ by _____